

Kristin Raymond  
Assistant Principal  
Thomaston Public Schools  
158 Main Street  
Thomaston, CT 06787

Ms. Raymond:

We are so pleased that Thomaston Public Schools has chosen CrisisGo. As you requested, I am submitting this letter.

As used in this letter, the term "**Student Information**" means personally identifiable information or material of a student in any media or format that is not publicly available and is any of the following: (A) created or provided by a student or the parent or legal guardian of a student, to CrisisGo in the course of the student, parent or legal guardian using CrisisGo's Internet web site, online service or mobile application for school purposes, (B) created or provided by an employee or agent of a local or regional board of education to CrisisGo for school purposes, or (C) gathered by CrisisGo through the operation of CrisisGo's Internet web site, online service or mobile application and identifies a student, including, but not limited to, information in the student's records or electronic mail account, first or last name, home address, telephone number, date of birth, electronic mail address, discipline records, test results, grades, evaluations, criminal records, medical records, health records, Social Security number, biometric information, disabilities, socioeconomic information, food purchases, political affiliations, religious affiliations, text messages, documents, student identifiers, search activity, photographs, voice recordings, survey responses or behavioral assessments.

CrisisGo will not use or disclose Student Information for any purposes other than those necessary to carry out the terms of the agreement between the parties for the operation and use of CrisisGo's mobile application programs.

CrisisGo will protect the confidentiality of Student Information and take all reasonably necessary measures consistent with industry standards to protect Student Information from any and all unauthorized access and disclosures.

CrisisGo will handle Student Information in compliance with the Family Educational Rights and Privacy Act of 1974, 20 USC 1232g, as amended from time to time.

In the event of an unauthorized disclosure of Student Information, the following process will be implemented:

Immediately upon becoming aware of a compromise of Student Information, or of circumstances that could have resulted in an unauthorized access to or disclosure of Student Information, CrisisGo and Thomaston Public Schools agree to notify the other party in writing, fully investigate the incident and fully cooperate with the investigation of the incident, implement remedial measures and respond in a timely manner.

The parent or guardian of any affected student will be immediately notified of:

- (1) the nature of the unauthorized use or disclosure (e.g., security breach, nonconsensual re-disclosure, etc.);
- (2) the specific Student Information that was used or disclosed without authorization;
- (3) what CrisisGo and Thomaston Public Schools have done or will do to mitigate any effects of the unauthorized use or disclosure; and
- (4) what corrective action CrisisGo and Thomaston Public Schools have taken or will take to prevent future occurrences.

Please let us know if you need any additional information.

Sincerely,

James F. Spicuzza  
Chief Products Office/Co-Founder  
CrisisGo, Inc.